
Heron's Nest

IN ADVANCE OF YOUR VISIT



PNW Concierge LLC is a professional vacation rental services company. We have a team ready to assist our guests before, during and after each stay.

If you are interested in checking out our other homes or saving a little money on your next stay, look at our direct booking site:

pnw-concierge.com

You can expect the same quality of service and welcome at each of our homes.



Thanks for Choosing Us!

The Heron's Nest is the family getaway home for the Ali family. They love the peaceful view of the water, and watching the wildlife from the deck and cabin. They feel that they have created a warm and welcoming space with interesting and comfortable furniture.

The family hopes that you, your family and friends will make wonderful memories here.

Planning Your Visit

Please contact Jackie Granger, for any questions you may have before or during your stay. We are incredibly resourceful and strive to give our guests the best stay possible! Contact through the booking app or text/call: (360) 201-9351 or by email: jackie@whatcomconcierge.com.

Within two hours of arrival check in with Jackie, so she knows that you have made it to the house and that everything is in order!

And, if there is anything that would keep you from giving us a 5 star review please allow us the opportunity to make it right.

The House Setup

There are two bedrooms, one with a king bed and one with a double bed, on either side of the living space, offering both privacy and stunning views. The cabin is full of light and whimsical decor, creating a lovely space to relax and enjoy the views.

We are building a treehouse on the property but it is currently under construction. As attractive as it might seem to take a peak, it is dangerous and we cannot allow you to do so.



WiFi

Network: PhantomQuest

Password: R0sew00d

GETTING TO THE HERON'S NEST

In Case of Emergency Dial 911

For all emergencies dial 911.

All emergency responders are dispatched through this system - fire, medical, and police.

Our address is 2636 Rosewood Terrace, Lummi Island

Fire Extinguishers and First Aid Kit

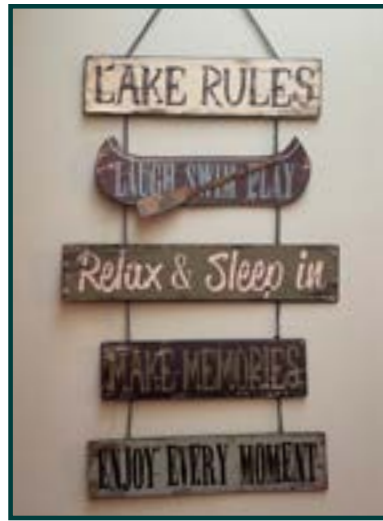
For your safety we have a fire extinguisher under the sink in the kitchen. We also have an EZ Fire Spray canister under the grill on the deck.

It would be a good idea to orient yourself and other guests of these items before you need them.

We also have a first aid kit available for minor issues. It is located in the primary suite bathroom, under the right hand sink. Let us know if you use it so that we can refill the items after your stay.

Evacuation Plan

On the wall behind the door is an evacuation plan. It shows all exits and the location of fire extinguishers in the home. Please have everyone staying familiarize themselves with it.



Getting To And Into the House

The house is just under 4 miles from the island side ferry dock. We are part of the Scenic Estates Community; there is a sign at the entrance of the community on Seacrest. The community is on a hillside and the route up to the house is steep. There is a turnaround and enough parking at the top of the steep and narrow driveway for two cars.

Access the home on the far side of the house from the driveway. Passing by the front of the home and onto the deck, the digital lock is located on that door. Contact Jackie at 360.201.9351, on the morning of your trip to receive your unique access code.

To unlock the door, press the numbers on the screen that correspond to your code, the door unlocks automatically. To lock the door from the inside, turn the thumbturn. The door automatically locks after 30 seconds. Check to make sure doors are locked before leaving the house.

Heating and Cooling

The primary heat source in this home are electric wall heaters. The temperature is set at 68 for your comfort. The wall thermostat located in each room allows you to change the setting. There are ceiling fans in the main living space and both bedrooms for your comfort. They are operated by wall switches.

We rarely have weather that creates uncomfortably high temperatures. Being near a body of water is a great feature that helps cool the home, especially in the evening - open windows and doors on both sides of the house for the fresh air and cooling benefit.



QUICK START GUIDE

Children at The Heron's Nest

We are happy to have children in the house though its not child-proofed. There are elements of the house that are not protected for children - outlets, sharp edges, drawers containing knives, cleaning and other chemicals in cupboards in the kitchen, laundry area and bathroom.

To be aware of outside, there is a ground level hot tub, steep banks, stairs, uneven steep driveway and a slack line, monkey bar feature.

Inside and outside, you are responsible for the safety of your children and other members of your group. Stay Safe!



We Strive For 5 Stars

If anything would stop you from giving us 5 stars contact Jackie, she is resourceful and a great host.

You can post a review on Google too!

Also we are constantly trying to improve our guest experience, so if there is anything we can improve, let us know.

House Notes

We are on a septic system and so you must be **conservative with water** usage. Short showers - five minutes or less - spread showers over the course of the day, turn off the water when you are brushing your teeth, don't run the water constantly, and one load of laundry per day. Septic systems are very water sensitive. They can overflow with too much water through the system, which is nasty and expensive!

Heron's Nest is a **non-smoking** house; please do not smoke in the house or on the property; this may affect our neighbors enjoyment of their homes and can be dangerous in the woods.

We also ask that you **remove your shoes** when you enter the house. This allows us to keep the home clean and the wood floors in great shape, for you and our next guests.

Our neighbors are very gracious people but having a vacation rental next door can cause disruptions. Rather than ask our neighbors questions about the area or the ferry, please **contact Jackie** if you have questions or need something. Also, see our Good Neighbor Policy and house rules at the end of this document.

You are using the home and property **at your own risk** and we ask that you behave responsibly and safely here. In the rental agreement guests agreed to release, hold-harmless and waive all claims associated with the perils that may be on the property or in the home.



Hot Tub

We have a cedar hot tub located in the backyard. Unlatch then remove the lid and insulation, place carefully so it won't get scratched or dirty.

The controls (pictured above) operate the hot tub.

The Set Temperature is changed by navigating to the left while on the Main Screen. Once the Set Temperature is highlighted, adjust the temperature using the Up and Down Buttons. If the water is below the Set Temperature, the heater will start.

After 3-5 minutes the display will automatically go into sleep mode, which turns the display off. This is normal operation. Press any button on the screen to wake the panel up.

QUICK START GUIDE

The Driveway

One of the reasons that the Heron's Nest feels worlds away is that it is up away from everything. The driveway is steep and narrow. Please use care when traversing it by foot or by vehicle. Do not back down the driveway. Always turn your vehicle around when you reach the house so that you are able to leave the property easily. There is no other exit.

In adverse weather it may be best to park your vehicle at the bottom of the driveway and walk up to the house. If it's icy or snowy we have sno-melt available but unless you are confident and skilled we do not recommend it.

Owner's Items

The Heron's Nest is often used by the family. There are kitchen cupboards and drawers, drawers in the bathroom and bedroom which contain the owner's personal belongings. We ask that you respect their privacy and don't attempt to get into any drawers or cupboards that feel locked - they are!

Please be respectful of their personal belongings and treasured items.

Thank you.

Beach Access

The swim lake beach is grassy, and the lake bed is similar to all small fresh water. Take Rosewood Terrace past the LISE building and up to the parking area. There is no lifeguard on duty so please accompany and keep watch of all children in your group.



The nearest saltwater beach is at the Scenic Estates Clubhouse, at 1210 Beach Ave. The roads to the clubhouse are steep, so driving is recommended. There is a small bay with rocky beach and boat dock

There are three other beaches on the island. The church provides access to their beach - behind the new building and down the steps. Also a public beach is directly across the street from the Beach Store Cafe. Sunset Beach on West Shore Drive near the Willows Inn is great for sunsets.



Recreational Fire

There is a fire pit in the backyard of the Heron's Nest. Please watch the Smokey Bear signs at the ferry dock and near the entrance to Scenic Estates for guidelines on whether fires are permitted. A Burn Ban indicates that only enclosed small recreational fires are permitted. A Total Burn Ban indicates that NO outdoor burning is permitted. Fines will be assessed for burning when it is not permitted!

If you are permitted and light a recreational fire it must be in the fire pit only, other requirements are as follows:

- A charged garden hose or (2) 5-gallon buckets full of water to be next to the fire.
- A shovel or rake capable of stirring and extinguishing the fire to be on-site.
- Recreational fires are allowed after dark, if attended by someone 16 years or older at all times.
- Fires must be attended until out cold.
- No burning when winds exceed 7 MPH.

QUICK START GUIDE

Pantry

We have a small stock of pantry items at the Heron's Nest, so if you forget something, we might have it! There is of course, salt and pepper, other spices, cooking oil, sugar and condiments (in the refrigerator).

You are welcome to use whatever is in the pantry cupboard or the refrigerator.

Supplies

Along with a hair dryer, you will find a couple of extra razors, feminine hygiene products, toothpaste, toothbrushes and other miscellany.

We have provided them, in case you forgot yours. They are in the middle drawer in the ensuite bathroom cabinet. If you use them, please take them with you or throw them away when you go.

Dishes and the Dishwasher

Of course, when you are on vacation, no one wants to do dishes! That's why we have a dishwasher. Almost everything in the kitchen is dishwasher safe. Please do not place the steak knives or chef's knives in the dishwasher. Thank you.



Garbage and Recycle

The garbage bin is at the bottom of the driveway. The recycling bins are against the right side of the house. Recycle may be different than what you are used to. In the regular recycle bins there are NO take out food containers including pizza boxes, NO aluminum foil, NO plastic wrap, NO plastic bags, boxes must be broken down, and all cans and glass must be rinsed with lids removed. Collection is every second Monday. We have someone that takes the garbage and recycle bins to the road on Sunday afternoon.

Checking Out - 11am

At the end of your stay we would love if you drew or described what you did during your stay, or tell us what you loved about the home or the memories you made. We have a guest book on the cabinet in the living room with a pen.

We also ask that you place all dishes in the dishwasher and start it before you leave. Take the garbage and recycle to the bins. Turn off the lights and any appliances you may have used. Check that you have all of your belongings, and please close the windows and lock the door as you leave (by 11am so we can prepare for our next guests.)

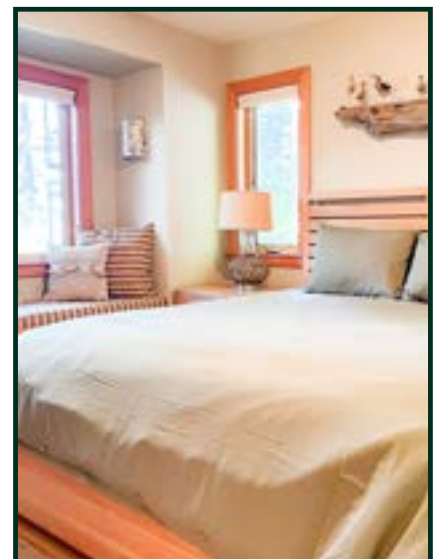
Planning Your Trip

The **ferry dock** is approximately 15 minutes from I-5. While driving, set your destination to Gooseberry Point, Bellingham rather than the home address. This will give you an accurate reading of time and distance.

Services are limited on the island.

While we have our own post office, cafe, elementary school, library and general store, we lack many of the modern conveniences of other communities.

We suggest that you shop before you arrive on the island. Bring most everything you will need for the duration.



BE A GOOD NEIGHBOR

To the neighbors who live around the Heron's Nest!

The Heron's Nest is in a residential community that is close knit and neighborly. We have had encouragement and support from our neighbors regarding our short term rental. We ask that you **consider our neighbors** as you enjoy your vacation.

One of the benefits of visiting a vacation home is the peace that permanent residents enjoy year round. It is an extraordinary feeling to view the beauty of nature in a quiet and safe surrounding. We hope that you too will embrace this special sense of being close to nature and **respect the quiet neighborhood with courtesy**. Our neighbors live next door, across the street and around the community.

Our neighbors enjoy the peace and quiet of living away from the city. Be considerate of the neighborhood and our neighbor's right to the quiet enjoyment of their home and property, not only between the **quiet hours** of 8pm until 8am but during the daytime as well.

Please **park in designated spots** only.

Respect that you are renting our property, not our neighbors. Do not go past any of the markers on the property. When leaving the property by vehicle or on foot, always use the driveway!

Help **keep our community clean** by disposing of trash, recycling and cigarette butts appropriately.

We limit the number of guests in our home to limit the impact on our neighbors. Therefore **only the number of guests agreed upon in advance** may visit or stay in the Heron's Nest.

If you venture into the community, please **park in designated areas only**, do not park on lawns or in a manner that blocks private property access and roadways.

If you have questions about the area, the home, or things to do, **direct them to the management company** rather than our neighbors - they are not the local tour guide.

We believe that you can have a wonderful vacation at the Heron's Nest while respecting our neighbors and our community.

Thank you.